

## COVID - 19

Can I still return my empty containers safely?

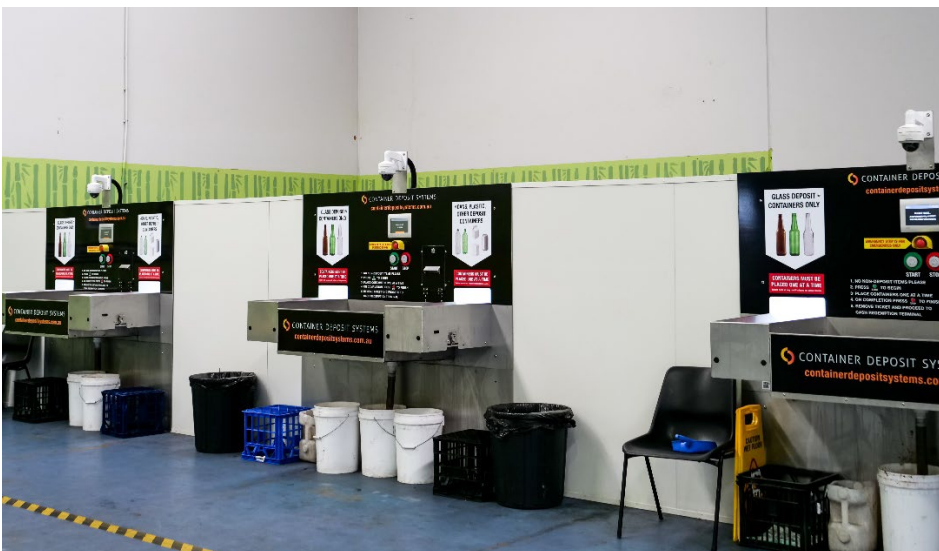
**YES YOU CAN.**



### MAINTAINING SOCIAL DISTANCE

At our operators depots you are able to maintain the safe social distance whilst operating the ART.

Each Automatic Redemption Terminal is at least 1.5 metres away from the next terminal. This means that you will be at least 1.5 metres from any other person operating the ART.



You will only need to touch the Automatic Redemption Terminal home screen which is constantly sanitised. You simply then place your empty containers in the hopper/tray.

The only thing you need to touch is your own empty containers.

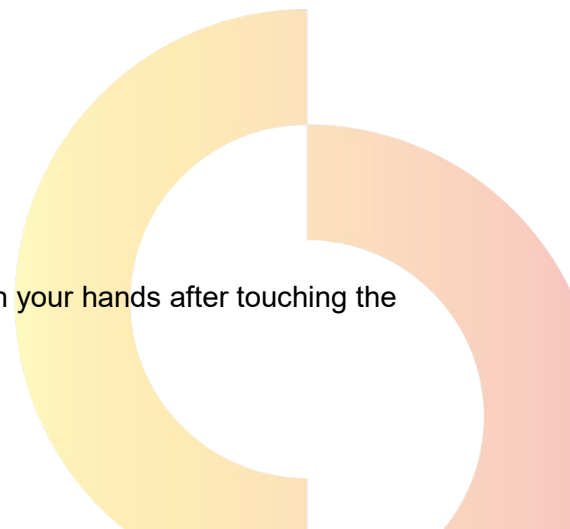


Scanning your barcoded ticket which is produced by the Automatic Redemption Terminal automatically triggers the Cash Return Terminal to provide your refund. If you don't require cash, simply deposit the funds directly into your scheme account.



### **MAINTAINING HYGIENE STANDARDS**

Hand sanitisers are located in the depot and you use these to wash your hands after touching the keypad on the Cash Return Terminal and ART.



Touching the screens is the **only** time you need to touch anything that requires you to wash your hands. Sanitisers are immediately available.



## **DEPOT STAFF**

Depot staff will ensure that if queuing to use the Automatic Redemption Terminal customers are maintaining appropriate social distance.

Depot staff will also ensure customers are aware of the location of the sanitising machines.

In a depot using Container Deposit Systems technology, staff do not need to handle empty containers that have been returned by customers.

The containers returned by the customers have been managed without any direct contact by the staff.

## **RETURNING YOUR CONTAINERS TO A RECYCLING DEPOT USING CONTAINER DEPOSIT SYSTEM TECHNOLOGY MEANS:**

- You're in a clean environment
- You and the people around you are:
  - being assisted by staff who have been trained to ensure your hygiene needs are being met
  - maintaining appropriate social distance
  - maintaining excellent personal hygiene

Take care,  
Container Deposit Systems Team.

